



# Kwik Kopy William Street Customer Testimonials

What our customers are saying about us...



# Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



## Kwik Kopy William Street

★★★★★ **Fast service**

11/02/2020

Fantastic turnaround with only an hour to print and bind presentations on a Friday afternoon. Very good service and happy with the quality.

*Steph83 - EA*

★★★★★ **Quick Service and Great Quality**

15/01/2020

I have made several orders with Kwik Kopy and so far I am pleased with the results and fast service. The communication of the printing and customer service are superb. Always a breeze.

*Amie - Administration Officer*

“ ★★★★★ **Great Service** 13/01/2020 ”

Charlotte has been excellent in helping me work out the best solution to my printing needs. It makes it much easier to convince co-workers that print has value.

*Leighb83 - Office Assistant*

★★★★★ **Great Service**

15/01/2020

These guys are responsive, fast, very reliable and produce excellent quality work. They always respond instantly when I send a job through, contact me to clarify timing and understanding, make suggestions if they think there is a better way to do the job and then get it done to absolute top standard. I wouldn't go anywhere else.

*Ksrm - Designer*

★★★★★ **Great Service and product :)**

14/12/2019

Kwik Kopy printed us 2 rollups including shipping to 2 different venues around AU. Everthing was in excellent shape and in time.Nic gave us a great service. Thank you

*Michal - Field Marketing*

“

★★★★★ **Awesome Service**

14/12/2019

”

I have started ordering from KK William St about a month ago for some of our office needs. Even if we are not their biggest customer, I feel like a VIP! Chris and Charlotte always make sure that I am satisfied with everything. Love the KK William St team!

*Chy Y*

★★★★★

**Great service and response**

15/08/2019

Since the time I got in touch with the staff, they were very responsive, helpful and quick to action. Moreover they were not persuasive but gave proper advice on suitability of material and size etc.

*Poulose - Senior Safety Advisor*

★★★★★

**our request was unusual**

15/08/2019

Our request was to digitise many pages from our Club's archives. They were very helpful and flexible

*Binnie - Secretary*

★★★★★

**Excellent Customer service**

10/07/2019

Kwik Kopy offered great service, quick turnaround, and worked with us to ensure we got the best quality book made

*RosieE - Marketing*

★★★★★

**Excellent service**

12/06/2019

I order all our business cards from Kwik Kopy and the products are always excellent. I highly recommend Kwik Kopy to other businesses.

*Sharont - Receptionist/Admin Assistant*



★★★★★ Great Service

14/05/2019

The team at William Street are always super fast willing to go the extra mile to produce fantastic products!

*Laurakate - Event Coordinator*

★★★★★ quick service

14/05/2019

I have placed a few orders and find Kiwk Kopy to be diligent and efficient

*Bobbie - Personal Assistant*

★★★★★ Amazing Service

14/05/2019

I have always had a good experience with Kwik Kopy William Street. They have been accommodating and helpful with completing the job in the time frame requested. I can always trust them with any job we entrust them to take on. Hope they keep the same level of service throughout.

*Rohan12d - Pmo & Operations Lead*

★★★★★ Understand our needs and delivered quality and on

10/04/2019

Created a new logo, banner, cards and brochures all to our great satisfaction.

*Philip - Director*

★★★★★ Efficient and helpful service

10/04/2019

I contacted Kwik Kopy William Street via email in February 2019 to help get some A1 printing done for a client. Everything was done via email and Kwik Kopy were really quick at getting me quotes and samples and always helpful. My client kept changing and adding to their order and this did not bother Kwik Kopy at all. Everything was done sooner than I expected and in a very professional way. It was an absolute pleasure dealing with Kwik Kopy William Street.

*SuzieQ - EA To CEO*



**Easy to use service and helpful staff**

10/04/2019

We use Kwik Kopy for staff business cards. They set us up with the Zenith Portal so we can proof our own cards and send straight to print. There have been a few times when we have requested a very fast turn around of the business cards and the guys at Kwik Kopy went out of their way to get them done for us. Great service and portal is very simple to use!

*EI123 - Receptionist*



**Excellent service**

13/03/2019

Kwik Kopy William Street have saved me many a time with their efficient service and excellent response times. Many of our requests come last minute and these guys have never let us down!

*Shehan - Marketing Manager*



**Kwik and kwality**

11/09/2018

The team were responsive and could responded to a complex print request quickly and of a very high standard.

*Kdp18 - Marketing Manager*



**Great, fast service**

14/08/2018

I contacted Kwik Kopy to print a brochure for the business I work for. It was quite a tight turnaround time and they exceeded my expectations, and came in at the best price from all quotes I received.

*Louise88 - Executive Assistant*



**Great service and great speed!**

9/07/2018

We needed to get a large poster printed for a presentation and the team at Kwik Kopy William street turned it around in 24 hours and did an amazing job!

*TysonB - Client Advisor*



**Good quality & quick turn around**

14/12/2017

Working in a small marketing team we often get ad hoc, often urgent, requests to develop and deliver collateral. On one occasion we needed artwork set up and next day print. The KK team came back to me with the most competitive quote and delivered the following morning. They don't jeopardise quality for quick turn around and are very responsive. I recommend these guys, and will continue to work with them.

*Kim 11 - Marketing Manager*



**I needed a postcard for a business conference**

23/10/2017

It was a simple request for a Postcard to be printed within a specific time frame. Once I sent through the artwork KK provided a quote within an hour and I was able to accept the quote asap.

*Vince B - Project Officer*



**KK get the job done!**

4/09/2017

I had a job I needed completed in a matter of hours and the staff at KK made it happen, easily and quickly and to a very high standard. Couldn't have been easier. Thanks KK!

*Lisa O - Event Table Seating Print Job*



**45 William Street - Great Customer Service**

19/06/2017

First time Kwik Kopy customer and I couldn't have received better service. I placed a last minute order that I kept adding to and changing but the product was finished ahead of time and looked amazing. I had confidence in Glen from the beginning due to his excellent customer service and product expertise. Everything about this service is extremely professional.

*Mandyn - Owner/Consultant*



**Personalised and professional service**

8/06/2017

Kwik Kopy was very helpful in providing business cards to a high specification and accommodated all my requests. I am very happy with the product and will use Kwik Kopy for all my printing needs.

*TA Cbd - Principal Psychologist*



## Review of printing and binding services

7/06/2017

Quick and capable service, only feedback / concerns are;1. Store did not spot check printing output, after collection I checked and realised the printing had not considered orientation of pages, some required landscape, but all were printed in portrait. Had to return to be corrected and rebinding. My concern here is if I didn't check I could have submitted my documents to my client which would have been seen as unacceptable.2. I found the printing, binding and CD burner fees a little excessive, difficult to justify cost and would do internally next time.

*AElford - Design Manager*



## Fast and Helpful

7/06/2017

Had a last minute job request and the team at William St were super helpful

*ZoeB - EA*



## Thanks guys always great

7/06/2017

Always quick to turn around my requests and quality work

*Nic U*

“



## Great Service

21/04/2017

”

I use Kwik Kopy for all my corporate printing needs, fantastic to work with and great timely service.

*Teegan - Sales & Marketing Administrator*



## Prompt service

21/04/2017

Prompt service and the product was delivered on time.

*Benb - Office Manager*



**Great service and product quality**

21/04/2017

Always compete order in timely manner even for last minute order.

*Lee2017 - Team Assistant*

“



**Great service & top quality**

21/02/2017

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Needed to get company business cards done within a tight deadline and Kwik Kopy made us feel like we were the only company they were working for- quick turnaround, quick production including delivery. I was able to focus on my own work and didn't think twice. I trusted Kwik Kopy to handle the job.

*Steph R - Executive Assistant*



**top service**

21/02/2017

very fast and professional service. I had my books done in 1 day

*Joe zabaneh - Engineer*



**Great Service with attention to detail**

20/12/2016

We emailed our copy for printing, and it took three reworks before it was ready for printing. I was impressed how we liaised back and forth until we got it right. some companies would have just printed our initial version. Well done.

*Johnno - Operations Manager*



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& Print Solutions

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we can help you.

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