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# Kwik Kopy Surry Hills Customer Testimonials

What our customers are saying about us...

# Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



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# Kwik Kopy Surry Hills



**Great service and speed!**

2/11/2020

I got some product labels done for my business. They were done quickly within one week. Only feedback would be with the quality. The adhesive label paper was quite thin and this meant that some of my products had air bubbles on their labels. I will not be ordering that particular product again because of this fault.

*Nick Sweatman - Owner*



**Fast competitive quotes and agile service!**

2/10/2020

The team at Kwik Kopy are so fast to deliver quotes and always ensure that they meet your printing needs.

*Roz123 - Marketing Account Executive*



**Great service - lovely people to work with**

1/22/2020

We use Kwik Kopy for ad hoc printing jobs when we have a short turnaround time. We've always had terrific customer service and end product has always been great.

*Jen Lees - Director Of Marketing*



**Great service**

1/15/2020



I visited Kwik Kopy Surry Hills in early December to have corporate Xmas cards made. The service they provided and in past years, has been exceptional. The last 2 years we have given them photos for the front of the cards and both years they have turned out better than we hoped.

*Glenn44 - Executive Assistant*



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**A positive experience :)**

1/13/2020

I needed an urgent job done and was very pleased with the positive and friendly reception I received and timeliness of the work. great service.

*Mcgufp - Facilities Manager*



**Great customer service and excellent dependability**

1/13/2020

I needed to get a few documents laminated and they were done very promptly.

*Matt Este - Project Administrator*



**Highly recommended**

12/16/2019



Kwik Kopy had the best value quote and turnaround time for printing plastic loyalty cards and card folder. Their customer service was friendly, and the proofing process was efficient. Highly recommend the Surry Hills Kwik Kopy

*Tania1 - Marketing Assistant*



**Fast, friendly, quality**

11/13/2019

We had a great experience with Kwik Kopy. A shout out to Janine who was friendly, helpful and provided fast turnaround.

*RickiHudson - Marketing Manager*



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**Good Service**

11/13/2019

To be truthful there was a significant mistake in the end product, however, Kwik Kopy went above and beyond their duty to replace the order in a very timely manner. The resulting posters are beautiful and received many positive comments. The staff were extremely helpful.

*Lisa SVH - CNS*



**Great value and efficient service**

11/13/2019

We have been customers of Surry Hills Kwik Kopy for many years and the service is consistently good.

*Joan146 - CEO*



**Speedy service**

9/10/2019

We use Kwik Kopy for a lot of our larger print jobs - really great service and always on time

*Rhea - Project Officer - Info & Coms*



**Amazing service and friendliness**

9/10/2019



Never had any issues with Kwik Kopy Surry Hills. The team are amazing and always keep me updated in a timely and friendly manner. I love working with them!

*Caitlyne - Marketing Coordinator*



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**Great quality prints and really quick service!**

8/15/2019

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I got some A4 and A5 prints done about a month ago and found using Kwik Kopy's service an overall pleasant experience. The staff were friendly and were able to get my prints done very quickly as I was under a deadline. The prints themselves were of great quality as well and were also packaged together nicely for pickup which I appreciated.

*Artbox*



**DL postcards**

8/14/2019

I visited Kwik Kopy to print a small job for our business and received good service. We had some problems with the file and this was sorted out quickly and efficiently with the team. Happy with the service.

*Kate21 - Studio Co-Ordinator*



**Great Service!**

7/27/2019

I had a very short time line to produce many different types of products as my time in Sydney was short, and Kwik Kopy Surry Hills came through with the good! The printing was of great quality for such a short turn around time, and the team there were lovely to deal with the whole way through. Good ol' fashion service with a smile :)

*Kwik Kopy Surry Hills Customer - Event Manager*



**Consistently fabulous service**

6/12/2019

I've been using Kwik Kopy Surry Hills over the past 5 years and they are so easy to deal with, deliver a great product and always are helpful.

*Jo Kempshall Giles - Director, Delivery & Operations*



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**Good quality at a good price**

6/12/2019

We print our magazine through Kwik Kopy, and we like the price and the quality of their work. Will continue using them.

*Lister - Assistant Publications Officer*



**Highly Recommend**

6/12/2019

We always get our training slides printed with Kwik Kopy Surry Hills - wonderful customer service and quality

*Cecille - Director*



**Excellent customer service.**

5/14/2019

A professional team that works with the client's needs. Excellent standards of final product. Nothing to complain, only praises.

*Jool - Project Manager*



**Great service!**

4/10/2019

I am a regular customer and they always deliver excellent results with great customer service.

*Ana C - Executive Assistant*



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★★★★★ **Great B2B Relationship**

4/10/2019

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Our company has a fantastic relationship with Kwikkopy Surry Hills; we practice clear & frequent communication about all jobs, & put the effort in to make working together go as smoothly as possible. Thanks, guys.

*Carlos - Multimedia Designer & Producer*

★★★★★ **Always so quick and reliable!!!!!!!**

3/13/2019

Product is always on point and delivered really quick. Service is very reliable too!

*LizzieA - Retail Support And Office Manager*

★★★★★ **Efficient and friendly service**

1/14/2019

Recently acquainted with Kwik Kopy in Surry Hills and so far am very happy with their friendly, fast and efficient service. Have already recommended them to others.

*Natascha - Office Manager*

★★★★★ **Great service, customized!**

1/16/2019

I went there to print and to organize 14 sets of meeting papers in a particular order in a folder. Kwikkopy served the way I wanted it.

*MHRS*



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★★★★★ **Amazing**

12/11/2018

Both Mary and Glenn would go extra mile in making sure we receive the best possible service products for our events and always provide other creative and printing suggestions that would save our money. It's a refreshing to work with such a professional and someone who is passionate about their job and personally making sure that clients are happy with their end results and ways to save that extra bucks.

*Kwik Kopy Surry Hills Customer - Marketing Production*

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★★★★★

**Fantastic personalized service from  
Mary and Glenn**

12/10/2018

”

Both Mary and Glenn would go extra mile in making sure we receive the best possible service products for our events and always provide other creative and printing suggestions that would save our money. It's a refreshing to work with such a professional and someone who is passionate about their job and personally making sure that clients are happy with their end results and ways to save that extra bucks.

*Kwik Kopy Surry Hills Customer - Marketing Production*

★★★★★ **Excellent service, very happy with products**

12/11/2018

I visited last moth for some help with a poster and they provided very useful information and I received exactly what I wanted.

*Cdesigner*

★★★★★ **Excellent quality and friendly service**

11/16/2018

I recently needed a small glossy brochure mock-up digitally printed. Kwik Kopy printed it quickly, the quality was excellent and the price was very reasonable.

*Murray - Director*



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**Definitely Kwik**

11/12/2018

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Saviours! Very efficient service. From simple online ordering of multiple print jobs required at the last minute, to corresponding by email to ensure printing is what we require and Mary pointing out oddities in our artwork, to fast turnaround and prompt collection time.

*Ru Manu*



**Exceptional service**

11/12/2018

I always have our plans copied and digital copies also. I always return due to the excellent customer service.

*Elsie123 - Executive Assistant*



**Great service, love your social enterprise**

10/9/2018

I had to print two things with very short turn around times, I was able to get my questions answered and send my file and pick up the job within a few hours. I really appreciate that you are a social enterprise and choose you based on this. I've told many people about you and hope they also use you. Since then we've printed several times with you and had the same experience. Thank you.

*Maryqc*



**Great service at Kwik Kopy Surry Hills**

10/9/2018

Mary and Glen are fabulous and try very hard to meet all our requests

*Lisa18 - Sales*



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**Used your services to have a poster printer**

9/12/2018

Was impressed by prompt service from KK at Central - very friendly and helpful staff with quick turnaround on my urgent job.

*Dibs - Admin Support Officer*



**Easy and friendly to deal with.**

9/11/2018



We worked with the friendly team at Kwik Kopy Surry Hills to create the Business Card design we wanted. The team were quick, easy and patient to deal with and made the changes we required. Once the design was created, it wasn't long before we had the physical Business Cards delivered to us. Great work to the team at Kwik Kopy Surry Hills!

*Kate93 - Administration Assistant*



**Excellent Service**

9/10/2018

We needed fast turnaround print outs and the service is fantastic - great communication and a good product.

*Jo Giles - Operations Director*



**Quick turnaround and hassle free service**

9/10/2018

I had an urgent need to get some handbooks printed and the team at Surry Hills quoted and delivered the finished work all within 24 hours. Well done !

*Butch - Managing Director*



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**Great service and friendly staff!**

8/24/2018

I've ordered over emails and phone calls and the process was great. The team really wants to help.

*GregoryRamos - Multimedia Designer*



**Great service and communication**

8/14/2018

I ordered a print job through Kwik Kopy for some booklets the other month. They were extremely helpful with back and forth communication to make sure I got my print work perfect.

*Ellyce - Partnerships Coordinator*



**Easy, reliable and professional**

8/14/2018

I was given a last minute task to turn around in record time for work at 4:30pm a few weeks ago. KK Surry Hills was able to respond quickly and were able to sort and prioritise my order for the next morning very close to closing time. They understood the urgency of the request and kept regular contact to report on the progress. As always the job was ready to pick up well before the estimated pick up time and the prints were perfect with no surprises. Will definitely be using KK again.

*Grace589 - Media Connections Strategist*



**Excellent service**

4/3/2018

Quick and good service! Everything they have printed for me has turned out to look great.

*IdaB - Office Administrator*



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★★★★★ **World's Best Printing Service**

3/29/2018

I have been using Kwik Kopy Surry Hills for a few years now and I wouldn't take my printing service to any other company. Mary and her team are quick, reliable and I trust their advice when it comes to my printing jobs. The jobs they are given are actioned in a short timeline without me even requesting it. Thanks for the great service! Keep up the great work :)

*Ng032018 - Sales & Marketing Manager*

★★★★★ **Great Service!**

3/28/2018

I decided to call Kwik Kopy Surry Hills, after reading public review on the business. All were positive and sound very genuine. I was running out of printed materials for an event that was due within 3 hours. I explained to Mary about the situation, and she made the whole process seamless, easy, and hassle free. I would highly recommend Kwik Kopy Surry Hills for any occasion.

*Drindang - Relationship Manager*

★★★★★ **Consistently great - and a social enterprise!**

3/28/2018

I have always had a great experience at Kwik Kopy Surry Hills. Even with smaller jobs they provide a quick turnaround and always flag if they see something that doesn't look right BEFORE printing. I have a lot of confidence in the staff's ability and will always use them for Sydney printing. I also love that this Kwik Kopy is a social enterprise and will go out of my way to put business their way because of this.

*Margaret77 - Cofounder And CEO*

★★★★★ **Very Quick turnaround**

12/14/2017

We always order our business cards from Kwik Kopy Surry Hills, they are very helpful and the quick turnaround on the cards is why we use them. Thank you for making my job so much easier!

*Tracie75 - Administration Support Officer*



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### Amazing service and products

10/30/2017

I frequently use Kwik Kopy Surry Hills and it's a fantastic service. Mary is very efficient and responsive. I will happily continue to use them.

*Laurenb22 - Marketing Assistant*



### Excellent Service & Friendly Staff

10/23/2017

I am a regular with Kwik Kopy because the staff are extremely friendly and professional, and the quality of service and printing is excellent. I will continue to use them.

*Zara J*



### Always deliver!

8/28/2017

As long-term customers of Kwik Kopy Surry Hills, we have been extremely pleased with the friendly service and attitude, especially when we are working with very tight deadlines. The quality definitely meets expectations as well. It would really help to have a more simplified billing system, as we are a business and the invoicing can be difficult to keep track of.



*Kojoer - Office Coordinator*



### Always reliable

6/19/2017

We often requires quick turnarounds for a variety of small print runs. Kwik Kopy in Surry Hills is not only reliable, but they have always completed our orders on time and to a high standard. The prices are fair and on top of this the service is exceptional. Thank you!

*Anastasia90 - Graphic Designer*



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**Great service and fast turnaround**

6/17/2017

I had a small order with Kwik Kopy. All was simple and fast. Thanks

*JoanneL - General Manager*



**Great end product, nice people to work with**

4/2/2017

The Kwik Kopy team deliver a great product from course notes to promo flyers and brochures. Ready when they say it will be, flexible and helpful, great eye for detail.

*Neil Learn - Programs Manager*



**Friendly and Quick**

3/21/2017

I regularly use Kwik Kopy Surry Hills for my printing and am always happy with the results and the experience. Mary and the team are always very helpful and flexible with deadlines, and the printing is always good quality. I would certainly recommend them!

*GeorgiaShillo - Graphic Designer*



**Great service from Mary**

2/22/2017

I put an express order in with Mary at Kwik Kopy one month ago and the results were fast and on budget

*Kwik Kopy Surry Hills Customer - Account Executive*



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**Terrific**

2/21/2017

I visited the store in December and January to print our standard business cards.

*Mariette - Marketing Manager*



**An efficient and high quality service**

12/18/2016

We are a small independent charity which has used Kwik Kopy for a number of administrative and marketing products. The staff are always friendly and go above and beyond to ensure what we need is printed quickly whilst still maintain quality.

*Tess C - Scholarships Officer*



**Good communication and initiative**

12/8/2016

I needed business cards urgently and Kwik Copy were prompt with their response. They communicated well, did what they said they were going to do. They made a decision to adjust the size of my business card to work better with my logo. This initiative is rare and another company may have used the standard size because I didn't specify otherwise. The result is a very professional looking business card.

*The Favourite Room - Interior Decorator*



**Awesome fast Service.**

12/8/2016

I called them from Brisbane as I needed a document printed and delivered in Sydney that day. It was no problem for them, got a quote straight away via phone then emailed immediately and the document was delivered on time and looking great! Mitch was super helpful.

*Enor*



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★★★★★ **Great service great result. Thank you**

12/8/2016

Spot on for patience and attention to detail. You made designing together so easy. Highly recommended.

*Dede - Retail Manager*

★★★★★ **Unbeatable Service, and quick turnaround**

11/8/2016

I needed a 20 page A3 colour document done on the same day. I called and understood the time was tight and you were busy. I was pleasantly surprised when I got a call to come and collect, it was finished early. On pick up the finished product is always sealed and ready to go in a bag which is handy. See attached pic of the print when we put it into our folder.

*Brownturf - Designer*

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★★★★★ **Fantastic Service and Support**

10/19/2016

We ordered our business cards for the office and was very happy with the quick turnaround and had the finished product delivered to our work within a week. Very satisfied and would recommend Kwik Kopy Surry Hills to everybody.

”

*Tracie75 - Administration Officer*

★★★★★ **Prompt and patient under pressure**

10/18/2016

The team were responsive to our questions, provided quotes and variations on the quotes very promptly. This helped us make decisions and got the job done in a quick turnaround. The product looked even better than we expected, and the staff were friendly and easy to work with even though it was completed late on a Friday afternoon.

*Programs - Programs Manager*



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**Great service and best pricing.**

10/18/2016

I only use kwik Kopy for all our printing needs. The Surry Hills team is great to do business with, offer amazing customer service. The pricing offered is always competitive which is a great bonus too. Thank you Kwik Kopy Surry Hills.

*Karley - Safety Administrator*



**Great print**

8/29/2016

After months of deliberation, we finally went ahead with the print and were not disappointed. Texts and images were sharp and formatting was spot on.

*Nick SH - Digital Business Analyst*



**Great friendly and quick service**

8/27/2016

Kwik-Kopy recently printed some flyers for one of our clients that were high quality and they did under a tight deadline our client put us under. Client was thrilled with the end result and so were we - will be using then again.

*Kymf - Graduate Recruitment Specialist*



**Great service, design support**

8/18/2016

Mary and her Team were fantastic! They were able to interpret the design brief and presented me with a selection of appropriate design and production options reflecting a realistic budget range. So helpful, professional. Contact them!

*Figtree - Venue Manager*



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**Great Service and fast turn around time**

8/1/2016

I had several papers bound and the turnaround time was exceeded by what was originally mentioned and expected. The staff were polite and very helpful.

*Jett - Sales Manager*



**Wonderful service and excellent job**

7/21/2016

I went to Kwik Kopy Surry Hills for some help scanning documents. The lady was so nice, helpful and friendly. She got the done really quickly, communicated well and the scanning was a great job. Very impressed with the service and would definitely return to the Surry Hills shop for more services. Thank you!

*CodeSource - Director*



**Too easy to deal with**

7/21/2016

The team at Surry Hills make printing easy. They delivered ahead of requested time with the consistent quality we've come to expect.

*NeiVH*



**Fast and cost effective.**

7/21/2016

The service is great! Really polite and fast. Our company is really happy working together

*Francisco - Marketing Coordinator*



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**Great product, fast service**

7/21/2016

Ordered 3 pull up banners, perfectly printed, and delivered well before we needed them

*AnnieJAU*



**Great team, fast turnaround, good quality**

7/21/2016

We have been dealing with KK in Surry Hills for years and they have never failed us.

*Annie CoEM - Manager Sales And Marketing*



**Speedy, quality, personable and very friendly**

7/21/2016

The product, a booklet to promote our industry to international markets, met the specifications exactly as requested. It was a top-shelf job and I was pleased to use the product to promote our work. The team at Kwik Kopy communicated clearly throughout the production, and the booklet was delivered ahead of schedule. I was very happy with the product, the service, the staff and the experience, end-to-end.

*Teddy - Communications*



**Helpful even when we are crazy!**

7/21/2016

We often need help at short notice and for strange things

*SydneyLightRail - Administration Manager*



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Contact us today to find out how  
we can help you.

[www.surryhills.kwikkopy.com.au](http://www.surryhills.kwikkopy.com.au)