

## Kwik Kopy Parramatta Customer Testimonials

What our customers are saying about us...



## Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



## Kwik Kopy Parramatta



★ ★ ★ ★ Great service and very professional

13/11/2019

we are very happy with service and the quality of the products. We couldn't be any happier.

Annna - Admin Assistant



★★★★ Kwik service, great products

13/11/2019

They are always quick to respond to my emails, and requests, and always happy to help. never had a product that I was unhappy with.

Heidi2685 - Administration Officer



8/10/2019

Online ordering is very easy to use, and quality are good.

Ranielda Sitjar - Regional Admin





7/10/2019

I am based in regional Victoria and work 100% remotely. I contacted Kwik Kopy to print and bind 40 training manuals & handouts and deliver them to the venue in Sydney where I was organising an event for our company. The manuals and handouts were prefect and delivered before the agreed deadline, which took all the stress out of organising this event. The team at Kwik Kopy Parramatta are fantastic, very reliable and kept me updated from design through to delivery

NTomasoni - Customer Success Manager





15/08/2019

I have used Kwik Kopy to print large amount of brochures, flyers & presentation folders & the quality & service was great. The end products looked amazing especially when put together to create a presentation folder.

Whcci - Admin Manager



10/07/2019

Great service! Prompt deliveries of our business card orders.

Peachy - Lead Administrator



10/07/2019

Staff friendly and communication was really good scanning was completed correctly

Scan



8/07/2019

I visited Kwik Kopy in Parramatta with a lot of A1 and A0 printing I needed to have done. Drew was so helpful in updating me on the progress of my job and had it completed in prompt timing (including rolling all the sheets for me). My business will be going to Kwik Kopy for all our printing needs.

Kwik Kopy Parramatta Customer - Consultant





## ★ ★ ★ ★ Always helpful & quick in turnaround

12/06/2019

Always on top of things in case I forget to order & run out

Kool Kat - Receptionist



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12/06/2019

I emailed my request and job to Kwik Kopy. There customer service was fantastic, they liaised with before starting the job to make sure that it was what I wants and were in contact with me at every stage of the printing job. They provided the completed product within the requested timeframe.

Theresa - Procurement Officer

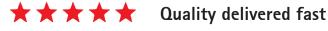


## ★ ★ ★ ★ ★ Excellent service & on-time delivery

12/06/2019

We ordered a large number of training folders from Kwik Kopy Parramatta. The quys were very helpful and delivered our training materials right on time for our course. I know I can always rely on Kwik Kopy Parramatta to deliver our printing when we need it.

Katelf - Manager, Geotechnical Scientist



14/05/2019

We had an event which required printing of signage, flyers and point of sale materials, not to mention a last minute change and required turn around time of 24 hours - Drew and the team were able to meet our demand while producing a quality print job. All while keeping communication lines open to ensure we were hitting the necessary artwork milestones.

Ash013 - Marketing Specialist





★★★★ Great Service...Great Advice...Great Outcome...

I have just started up a new not for profit organisation...I met Drew at Parramatta...he just HELPED with everything, fabulous advice and fabulous service....we even hugged at the end... totally recommend Drew and Kwikkopy Parramatta....

Minty - CEO

10/04/2019





## ★★★★★ Great Service, Competitive Prices, Fantastic Work

10/04/2019

Always a pleasure to do business with Kwik Kopy Parramatta, no job to small or too big, great work.

Patrick7 - Regulatory Support Officer



 $\bigstar \bigstar \bigstar \bigstar \bigstar$  Excellent service, friendly and efficient

13/03/2019

Very efficient and friendly with quick turnaround.

Kwik Kopy Parramatta Customer - Administration Manager



11/12/2018

I have printed several A3 and A2 posters this year at Kwik Kopy Parramatta. The service was fantastic! Communication was friendly and clear and timelines were incredibly fast. Looking forward to doing business with you again the new year.

DebN - Senior Graphic Designer





## ★ ★ ★ ★ Great customer relations!

13/11/2018

I email through an order and it is completed and collected within a very short amount of time. I have never yet had an error with them.

SJDa



## ★★★★ Always reliable and efficient

12/11/2018

Andrew at Kwik Kopy is amazing - always so efficient and reliable - nothing is a problem. Always a pleasure to deal with him and his team.

Dee001 - Administration Manager



9/10/2018

Drew and the team get the job done. Nothing is a hassle and issues are resolved quickly and efficiently. Highly recommended.

ClintBertenshaw - Head Of Operations



★★★★ Great Service. Great Team!

9/10/2018

We had a number of breakfast seminars recently. We use Kwik Kopy Parramatta regularly because they always work within our deadlines. This case was no different.

Kwik Kopy Parramatta Customer - Account Manager





### Professional. Always willing to go the extra mile

10/09/2018

We're fortunate to have them at our doorstep. They've done a range of jobs from notebooks and manuals to flyers and business cards. They always work to our lead times and deliver quality products every time. The staff are awesome, helpful and professional.

Ricardo - Account Manager



13/08/2018

Kwik Kopy Parramatta turned around our printing request in very quick time

Jeff Egan - Director



9/07/2018

I have spoken to Drew many times and find he is very helpful and efficient when arranging court copying. We have saved significant costs by not having to engage in an agent in Parramatta.

Delicia 123 - Administration



28/03/2018

Very helpful with getting the right product first time.

SARfairfield - Graphic Designer





24/12/2017

It was a wonderful experience from ordering to taking final delivery, everything was perfect and on time. Highly recommended

Hazel



14/12/2017

I have used Parramatta Kwik Kopy a few times now and service was professional, and friendly. Andrew provided great feedback and suggestions for getting the best out of my prints.

RobH - Manager



## ★★★★ Great service, great quality and great people! 14/12/2017

We reached out to Kwik Kopy to serve as an international print and fulfillment partner for the AU/NZ region. I was impressed from the start, and now that we have been working together for a few months I couldn't be more pleased. They do high quality work, meet our timelines, are great to work with, and are all around good people.

Ehinkie - COO



## ★★★★ Great Service and support

7/06/2017

Very Happy with the product received - Very professional business cards.

Nada Ghattas - Business Operations Officer





6/06/2017

Kwik Kopy provided a great design for my brochures and my cards, which were originally done elsewhere, were reproduced much better than the original batch. Kwik Kopy crew are conscious of my needs and are quite talented.

Alex - Director



21/04/2017

I called Kwik Kopy about a month ago and received my quote the same day, my contact kept me updated in each step of the process.

Pamela - Admin



31/03/2017

Kwik Kopy matched a quote from another printer and the job quality and production time were fantastic! The only constructive feedback is that the rubber bands used to bundle the brochures damaged a few. However they promptly offered to replace any damaged ones. Thanks!

Clive PeaceWise - Office Manager



23/03/2017

Kwik Kopy are quick and have a very efficient service and delivery

Fiona PCI - Program And Office Manager





## ★★★★ Service with a smile!

21/02/2017



enjoyed a fantastic experience at Kwik Kopy Parramatta. A massive thank you to Zeljko and Andrew who were incredibly enthusiastic, helpful, and knowledgeable and printed wedding invites for me within 24 hours. They gave me lots of honest advice with regards to the type of paper stock I should use which resulted in beautiful invites which I love. Couldn't be more delighted or impressed. Thanks guys!

Joh\_bee



17/01/2017

OMG! Great Services yeah!:) alright, you guys rock

Valuer - CEO Of Awesomeness



10/01/2017

Great service, communication and quick turnaround.

Kwik Kopy Parramatta Customer



## I ordered Christmas cards for the Asbestos Disease

18/12/2016

The staff were very helpful and helped me in many ways. We were very Happy with the cards and will be going back there. The service was excellent Thank you Eileen Day

Eileen - Secretary





8/12/2016

Great customer service, the quality is top notch from other places I have spoken to. I would recommend this place to any friend or colleague.

Kamaji - Game Designer



★ ★ ★ ★ I have used Kwik Kopy several times this year

8/12/2016

Needing quick turn around time with competitive prices and they delivered.

Nancyleung - Office Manager



8/12/2016

I visited a Kwik Kopy a month ago for the first time and was treated with the best service

Valuer - Valuer



8/12/2016

The guys were very friendly, easy to liaise with, professional

David O - Director





9/11/2016

The branch manager at Kwik Kopy Parramatta (Horwood Place) was extremely friendly and went above and beyond. He took the time to understand our brief and was forthcoming with presenting us with different ideas/concepts to consider. The end result of our business cards was a combination of our initial idea and his suggestions. We were extremely happy with the final result. Great team and will definitely use the team again.

Rodolfo - Operations



## ★★★★ Very efficient, excellent manner

8/11/2016

I rang to reorder an order I had 3 years ago, Andrew was so helpful and made it so easy for me. He contacted me when he said he would and it was just a pleasure to do business with Kwik Kopy, I would not hesitate to recommend you.

Coral - Director



8/11/2016

Quality of service and willingness to do what had to be done to get the job done was amazing. Thank you.

Mark Moore - Production Manager



## ★★★★ Outstanding Service on Short notice

8/11/2016

I sent through a request at mid morning, and had the business card printed and ready by 4pm. Amazingly quick turn around time, and excellent product and communication.

Abselz - Administration Manager





## \* \* \* \* \* Great Customer Service!

18/10/2016

Great service! Friendly staff! Fast response! I contacted Parramatta Kwik Kopy and it was such a great service! Fast response and delivered right away!

Kwik Kopy Parramatta Customer - Admin Officer



18/10/2016

Zeljko is always helpful and gets our jobs done quickly and efficiently even at last minutes notice.

Tash - Office Manager





## Very prompt and efficient service as always

18/08/2016

We use Kwik Kopy for our corporate events flyers and invitations. The time we need them is usually very urgent, and Kwik Kopy have always been very fast and getting them done for us in a very quick time frame

Krystina - Practice Manager



18/08/2016

I was very impressed with the staff at Parramatta. They created from scratch and produced a fantastic flyer for my business.

Alex - Director





18/08/2016

I had an last minute urgent request, I contacted Kwik Kopy Parramatta who assisted immediately illuminating the stress for me and completing the request well before my deadline - Fantastic best service I have ever used

Jody - Tender Book



★★★★ great service and very helpful staff

22/07/2016

Great service and very helpful staff. The business cards were exactly what we needed and the speed in which you produced them was very much appreciated.

Saffy - Admin Officer



21/07/2016

Our company always orders from the Parramatta store and also great service, whoever we speak

Joycelene - Admin Support Officer



21/07/2016

I have always used Kwik Kopy in my 15 years of employment, the quality and range they offer is fantastic, very helpful & friendly staff that cater to all requests. They are very prompt in sending designs, quotes and products.

Victoria83 - Practice Manager





25/05/2016

We always use KwikKopy Parramatta for our printing needs. They are quick to response to our enquiry, the staff are always friendly, helpful and offer good advice. Products ordered are finished on time and excellent quality.

Rowena - Communications Officer



7/03/2016

We have used Kwik Kopy for the last 20 years for all our printing needs and they have never let us down.

Sonia - Practice Manager



# Contact us today to find out how we can help you.

www.parra.kwikkopy.com.au