

# Kwik Kopy North Melbourne Customer Testimonials

What our customers are saying about us...



### Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



### Kwik Kopy North Melbourne





### r★★ Professional and High Quality

12/03/2020



The team at Kwik Kopy North Melbourne are easy to deal with and have a professional attitude. Great quality of work.

Raci vic - Regional Coordinator



13/01/2020

The guys at North Melbourne are so good with everything we send them, very happy with everything they do for us

Suzie WH



 $\star$   $\star$   $\star$   $\star$  Excellent service and great quality work

15/01/2020

Kwik Kopy were able to produce quality documents in record time for me.

JuliaD - Executive Assistant



14/05/2019

Great service from Kwik Kopy North Melbourne again

BruceFox - Sales





#### The state of the s

10/04/2019

Mascot Steel is based in Mascot Sydney. We had an urgent printing and binding job of considerable quantity that Kwik Kopy North Melbourne were able to get done and deliver to Sydney before time. Service was excellent and staff were very helpful. I wouldn't hesitate to recommend Kwik Kopy North Melbourne to friends and associates for any printing or related work

Joaquim - Managing Director



### ★★★★ Extremely helpful and rapid service

13/03/2019

After sending a query through to Kwik Kopy North Melbourne they responded quickly and were very accommodating, discussing and modifying the quote as we went along. I visited the office to browse and select products where the staff were extremely helpful. The order was delivered earlier than requested and we were very happy with the end result.

Chelsea\_B - Course Work Books



#### $\star$ $\star$ $\star$ $\star$ Exemplary service and products!

16/01/2019

Kwik Kopy endeavoured to ensure that we got the product we were after with a very reasonable price and they delivered well before the expected time frame which was an extra bonus! Very happy with them - will continue to use their services in the future.

Jessica 1777 - Teacher



14/01/2019

Kwik Kopy are great to work with and provide quick responses to quote requests and get the job done on time!

TamTLS - Marketing Consultant





#### Above& Beyond great products and customer service!

13/12/2018

Kwik Kopy has been providing our organisation with printing services for the past 3-4 years now and never disappoint! Their customer service-from making production happen at short notice to delivering the product to our door to assisting with design issues- these guys are our 'go to' printers! Thank you, Hubert and team, at North Melbourne Kwik Kopy!! You are our heroes!

SamJ - Communications Officer



 $\bigstar \bigstar \bigstar \bigstar \bigstar$  Excellent service and supporting information/

21/11/2018

I have used Kwik Kopy for some time and late notice is never an issue in providing quality work.

Tiny - Director Vic





#### Wonderful team, excellent products & services.

16/11/2018



Starting in a new position at my new job, I received instant support from Kwik Kopy. The team contacted me and introduced themselves and have made my job so much easier. It's also so wonderful to speak to the team when they come and deliver my orders as well. Not many places are like that. The work and services they deliver are high quality and timely. It's always a pleasure to work with Kwik Kopy.

EleanorTNC - Business Support Specialist



13/11/2018

Kwik Kopy was quick to contact, understand my needs and deliver the perfect product. No hassle and no problems! Thanks!

JasmineETL - Outreach Workshop Designer





### ★ ★ ★ ★ ★ Outstanding attention do detail!

9/10/2018

In my first project with Kwik Kopy North Melbourne I had an aggressive deadline to meet but still the team was super kind, pro-active and efficient. Very happy with the results and will definitely use their services again in my next project.

Nat\_Hey - Consultant And Trainer

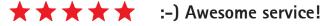


#### ★ ★ ★ ★ ★ Excellent service every time

9/10/2018

I often use KwikKopy for my business printing and they are always on time and at a great price

Bottersnike - Lecturer



14/08/2018

Thanks from the Australian Cancer Survivorship Centre at Peter MacCallum Cancer Centre

Acsc - Administrator





#### Extremely helpful, last minute projects no trouble

28/03/2018

We use Kwik Kopy North Melbourne for all of our business needs, business cards, logo's, invitations and printing large volumes of business documents. The team are always happy to help, with can do attitudes even with those last minute requests we require asap....very efficient

Danielle - Personal Assistant/Compliance Officer





★★★★ great service!!!!!!!!!!!

18/12/2017

The banner is fantastic, We very happy with services. Thanks

Abrisa - Event Coordinator



Super: professional, personable, and informa-

14/12/2017

I had name badges and place cards produced. The staff was super (see title) and timely in the delivery of the work.

GabbiD - Program Manager



14/12/2017

Use Kwik Kopy regularly for work and find them very friendly and efficient!

Shall - Admin Officer



14/12/2017

Hubert & Eric have been fantastic to deal with. Very helpful, attentive to what we are asking for and excellent on price.

Caitlin80 - Office Manager





14/12/2017

Excellent service with attention to detail. Always deliver in a timely fashion. Just what you need when you have a business to run!

LeighB - Office Manager



14/12/2017

I regularly use Kwikkopy for a range of print services. The team are very helpful, friendly and always on time.

Rachael 1234 - Multimedia Administration



#### ★★★★ Great result, fast turn around time

23/10/2017

I had a job I needed printed at very short notice. Upon receiving proofs I noticed an error in the document that we had not picked up prior to sending for print. Despite the tight turn around time the kwikkopy team were very accommodating while we corrected and resubmitted the file. The result was great, and we had very positive feedback from recipients of the document about the quality of the final product.

Bust Executive Assistant - Executive Assistant



31/07/2017

Hubert and his team and Kwik Kopy North Melbourne are a "regular" supplier to our business. Whenever I contact the team I get nothing but prompt and professional service. What I appreciate is that Hubert always gives me professional and expert advise and options, things I hadn't considered. Its nice to work with a supplier genuinely has the customers' best interests at heart, that its not about dollars and cents for them but about finding the best solution for the client.

Juls - HR Advisor





### ★★★★ Always reliable, great to work with

31/07/2017

Having use Kwik Kopy many times and in particular Hubert in North Melbourne I've found his service impeccable and reliable

Curtismiller - Director



25/07/2017

Hubert and the team know their stuff and make the task of ordering business collateral very easy.

TroySartori - Principal





#### Always excellent service and quality products

21/07/2017

I've been using Kwik Kopy North Melbourne now more than 4 years and I've been consistently impressed with their service, from the initial email quote request through to delivery of a quality product and speedy issuing of invoice (greatly appreciated by accounts dept!). I would highly recommend KKNM.

Chelsea - Communications & Events Officer



21/07/2017

Great quality printing, the best I have received, highly recommended

Anth - General Manger





#### Amazing Customer Experience every single time

19/06/2017

We are based in Sydney but go to Melbourne ever other month or so. We have continuously chose to work with Kwik Kopy North Melbourne, as they are the only ones that always got the job done, in time, with great attention to detail and with an amazing service attached to it. We trust them with our work and would recommend to everyone!

Delphine - Digital Marketing Specialist



19/06/2017

Kwik Kopy completed our order at short notice providing good quality prints with a fast turn around.

**CTIT** 



 $\star$   $\star$   $\star$   $\star$  Outstanding efficient service.

7/06/2017

We regularly use Kwik Kopy for a number of printing jobs we have and we always seem to leave it to the last minute. Kwik Kopy have never let us down in getting the job done quickly and being very helpful when we need something done in a hurry. We are always impressed by their level of efficient and personal service. No job is too small or too late. We would be lost without them.

Luke72



7/06/2017

Product was fine. Price was astronomical. Do better

NinaM - EA To CEO





#### ★★★★ Helpful Service and a fantastic product

7/06/2017

It was my first time using Kwik Kopy and the staff where incredibly helpful to ensure I received the best quality product. I received a friendly email with helpful tips when the initial document I sent through wasn't of the best quality. The staff were fantastic with instructing me how I could improve my work to achieve the best outcome. Was very please with the product I received.

Sarahl - Hr Administrator



### ★ ★ ★ ★ ★ Responsive and excellent quality

7/06/2017

We used Kwik Kopy North Melbourne to print our business cards and corporate brochures. They were produced quickly, to the usual high quality, and at a competitive price. We keep coming back for these reasons.

Dean - Executive Director





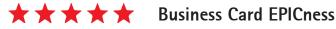
#### ★★★★ Excellent customer service

6/06/2017



Kwik Kopy always respond quickly to quote requests and have extremely competitive pricing. They often turn around jobs in tight timeframes and I've been happy with all products to date including banners, presentation folders, booklets, business cards, brochures and more.

Chelsea - Communications Officer



28/03/2017

The service was 5/5. Great communication throughout. I felt listened too, cared for and easily trusted the team to look after my needs. Looking forwarded to continue to grow our relationship. Rachael:)

Rachael - Director





#### ★★★★ Fantastic Service and advice

23/03/2017

I have used Kwik Kopy North Melbourne for a while now and they are always available for assistance and turnaround the work quickly.

Tiny - Director



21/03/2017

I used Pyrmont Kwik Kopy in a previous role in Sydney, and I used North Melbourne Kwik Kopy last week and all I can say is customer service is #1!!! No matter how many times you botch up your own file they allow you to amend and resend and don't make you feel like you're wasting their time. They are all so very patient and accommodating and they got our job done and delivered hours before I expected. I always use Kwik Kopy to outsource my printing as I know they are reliable and ALWAYS able to help.

SatisfiedCustomer - EA And Events Coordinator



### ★ ★ ★ ★ General Stationary Printing

21/03/2017



We have been customers of Kwik Kopy, Elizabeth Street for many years. We have always been satisfied with the quality of the printing and products.

Dianne - Office Manager



### ★★★★ Great service and Prompt response

1/03/2017

I have used Kwik Kopy North Melbourne for the last 10 months in my new business and they have always been helpful and able to assist with tight deadlines. More than happy with the service I have received from Hubert and his staff.

Tiny - Director





21/02/2017

I contacted Kwik Kopy when I started my new position because they were fabulous in my last company and I knew they would be up to any task I needed.

FNFoundation - Administration Officer



21/02/2017

Always prompt easy to communicate with, good quality service

Mans - Business Owner



 $\star$   $\star$   $\star$   $\star$   $\star$  Service and products are awesome

21/02/2017

always a very fast turn around and never any errors

Mel Potter - Administration



★★★★ Professional. Quick, Price Competitive

20/12/2016

I needed a pullup banner. I got a template to make suer I designed a professional product and Kwik Kopy were also able to provide a few variations that I required.

Seekay - Chief Designer





#### ★★★★ Fast and efficient service

8/12/2016

I have used the North Melbourne Kwik Copy for several years now and they have always met deadlines and produced exactly what was needed.

AnJG - Research Coordinator



#### ★★★★ Great Design of Business Card

8/12/2016

Business Card excellent given description provided. Very happy with product received. Will continue to return again for work to be done.

Dianne - Office Manager



18/11/2016

The team was great with handling my order and questions, very quick and easy to deal with

JodyMint - Office Manager



17/11/2016

Yet again, the team at Kwik Kopy have designed and delivered great products.

Jessica





### ★ ★ ★ ★ Prompt response and quality product

8/11/2016

I sent kwik Kopy a large job last month and the service was excellent. I had terrific communication before and during the job production and delivery was extremely quick. Many thanks indeed Kwik Kopy!

Skampso - Chaplain



8/11/2016

Quick service and got the job done with a tight deadline. Happy with the result!

Annie82 - Manager



### ★ ★ ★ ★ Matt at Kwik Kopy Nth Melbourne

8/11/2016

Matt always goes above and beyond with our whacky and last minute sample requests, the service is fabulous and is a fantastic asset and resource for my business.

Ahunting - Director



8/11/2016

We are frequent users as they are reliable and fast

Rachael 1234 - Multimedia





#### Efficient, price competitive and easy to deal with

8/11/2016

I have recently used Kwik Kopy Melbourne for some printing and found the whole process really easy. The quote was competitive and they were really easy and pleasant to deal with. Can't recommend them highly enough

Tara - Director



#### ★ ★ ★ ★ Business Card Production

8/11/2016

I had a need to print business cards for my staff. By using a copy of my card, the team at Kwik Kopy North Melbourne were able to recreate the exact layup and print new cards for my staff. Thanks

3Degrees - Principal



### ★★★★ Efficient, friendly and well priced

8/11/2016

The staff are always helpful. Jobs are done quickly, to high quality and are great value.

Georgia





#### Fantastic Service always helpful and friendly

8/11/2016

We generally have printing of individual Place cards, and always get a great job, prompt service and high quality. Other printing requirements from time to time have been of the same high quality, and excellent service.

AdvanceUoM - Head, Advancement Events





#### ★★★★ Premium poster printing

28/10/2016

The process of printing a poster was made easy by the friendly and attentive service team at Kwik Kopy North Melbourne. We were able to present a quality product within a short time frame to the satisfaction of the whole team.

SimonS - Program Coordinator



#### ★ ★ ★ ★ Prompt and professional printing service

19/10/2016

We have used Kwik Kopy to produce large orders of high quality large posters for conference display. They coped with a demanding timeline, and produced posters of excellent quality and finish.

CarolineO - Research Education Manager



#### $\star$ $\star$ $\star$ $\star$ excellent customer service and terrific quality

18/10/2016

Kwik Copy have now printed 2 stretch banners for me and both times their professionalism and attention to detail have been outstanding.

Kwik Kopy North Melbourne Customer - Head, TCFG



27/09/2016

We needed some printing one quickly and to a high standard and the service was amazing! The prints turned out perfect as well!

KateE - Events Officer





29/08/2016

I needed some pull up banners and printing done quickly for an event and Kwik Kopy were able to do this for us within a day. As usual, their service was excellent.

Dean - Executive Director



29/08/2016

Have always met deadlines, even when last minute ordering.

Religious - Administration Assistant



### ★ ★ ★ ★ ★ Excellent service and fantastic print quality

27/08/2016

The Kwik Kopy team never disappoints. Within less than a week, we had received our print job and it was flawless - paper quality was amazing, and print detail was second to none. As always, the Kwik Kopy team was very enthusiastic, cheery and helpful from start to finish! I would recommend Kwik Kopy to anyone who needs help with high quality printing.

Tduke - Editor-In-Chief



### ★★★★ Quality Products and excellent service

27/08/2016

We are a return customer to Kwik Kopy as there is no company who can be so obliging and the advice the provide in relation to a quality product is unprecedented

Dianne - Office Manager





18/08/2016

Kwik Kopy printed my business cards the first time I had them re-designed, at the time I was very happy with the quality, look and feel of the card. This time they did them, I made a slight modification, they also picked up a mistake on my card (attention to detail) and I got more cards than I anticipated

CeeJay - Director



21/07/2016

I have had several orders through Kwikkopy and each time I have had a great experience. The staff are helpful, provide great customer service and a great product.

Stretch\_89 - Director



21/07/2016

Communication was great throughout whole process and even included a follow up call after delivery to ensure printing were satisfactory (which it was, of course!)

Charisma



#### ★★★★ Fabulous service with a smile!

4/04/2016

Kwik Kopy North Melbourne is an amazing team of people. We often go to them with urgent jobs with quick turnaround times and they deliver every single time. No job is a hassle and they always provide honest and professional advice.

Amyuom - Marketing Officer





### ★★★★ Fast, efficient and always proficient

30/03/2016

We use Kwik Kopy regularly. The team are always helpful and never blink when I ask them of out of the usual printing requirements. They provide the solutions to my printing issues.

Jessica - Communication Manager



#### ★★★★ Number one business partner!

21/03/2016

Hubert, Eric and the team at Kwik Kopy North Melbourne are so easy to work with. Nothing is ever too much trouble even when I need things done yesterday. They make my job easy. Thank you

Rebecca - Office Manager



#### ★★★★ Excellent service and products!

21/03/2016

We needed about 60 large lecture books printed and they were delivered on time and exactly as requested. Thank you.

CEA materials



#### ★★★★ Friendly timely customer service!

21/03/2016

Every time I contact Kwik Kopy in North Melbourne I am greeted with exceptional friendly customer service. Hubert and his team always respond in a timely manner and delivery of products is always efficient. An absolute pleasure to deal with.

Juls - HR Advisor



## Contact us today to find out how we can help you.

www.northmelbourne.kwikkopy.com.au