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# Kwik Kopy Market Street Customer Testimonials

What our customers are saying about us...

# Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



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## Kwik Kopy Market Street



**Excellent service and products**

15/01/2020

Kwik Kopy market street has been my "go to" printer (and sometimes designer) for the past 30 years and they have always provided a reliable, helpful service and a top product. I highly recommend them

*IAA Heather - Chairman*



**Great response and turnaround time**

13/12/2019

I use Kwik Kopy Market Street because they offer: quick response and turnaround time with quality printing !

*Anna B - Graphic Designer*



**Excellent service and products!**

15/10/2019

I have been a customer for over 15 years - and I continue to be impressed by the excellent service provided by all of the staff, along with the quality products they continue to provide!



*AsiaPacificForum*



**Great Service - AGAIN!**

10/09/2019

Hi there. We use this store on a consistent basis and I am always blown away by the quick responsiveness, great price and fantastic customer service. They always turn my jobs around very quickly.

*Boffster - Customer Adoption Manager*



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**Prompt Service and Amazing Team**

30/04/2019

I use Market Street Kwik Kopy a few times a month and have always been happy with the quality and the speed of turn around.

*Michael James - Project Manager*



**Amazing service and incredibly reliable.**

16/01/2019

Kwik Kopy Market Street have saved me so many times. I work in an industry where things change quickly and we have to be very reactive, which can sometimes mean a lot of last minute updates. Kwik Kopy have been able to accommodate every single one of my ridiculous requests, to an extremely high standard every time, and always with a smile! They really make the impossible happen and never act remotely inconvenienced. I will never go anywhere else. Shout out to Maria who is an absolute queen.

*Giselle - Brand And Communications Executive*



**Reliable service and helpful staff**

11/12/2018

For the most part I thought the service was very helpful and efficient. There were one or two occasions when the job as delivered to the wrong address or had not been dispatched and for those instances I had to chase them up. In the end though all was resolved.

*Dev Tiwari - Marketing Coordinator*



**Thanks!**

11/12/2018

Kwik Kopy were able to process my request with a very tight timeframe - I was also very happy with the finished product.

*Angus H - Security Risk Manager*



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**PA to CEO**

12/11/2018

I have been dealing with Kwik Kopy for approximately 9 years – they are a very professional team, extremely reliable and their final product has always been outstanding. Have been very grateful always for their assistance.

*Marisa - PA To CEO*



**Fast efficient service**

12/11/2018



We've been a customer of KwikKopy for the last 3 years and they have never fallen short of providing efficient and quality service, especially with all the rushed orders we've had in the past.

*Lisa2523 - Administration*



**Always willing to lend a helping hand**

10/09/2018

I have been using kwik Kopy over the last 3 years with excellent service and great quality results. The team on Market St are always willing to help out where possible and go out of their way to make sure the product is delivered with high quality and on time. Thank you for all your help over the last 3 years, your assistance is greatly appreciated and makes my job so much easier!!

*Angg - Marketing And Comms Officer*



**Consistently great services...they always deliver**

10/09/2018

I had occasion to run – again at the last minute – to Maria, Wing and the team at Market Street KK for some printing the day before a major event in Melbourne. I always know that they will bend over backwards to help...and this time was no exception. They have looked after us for a long time and so their history with us means they can tell me where I'm in trouble and help me get sorted.

*SFSC - Membership Manager*



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**Excellent service & turn-around time!**

14/08/2018

I visited Kwik Kopy with an urgent request- they were able to not only produce a fantastic job with my printing request but were able to do it within a couple of hours which was excellent service. Very happy and would recommend again!

*Bee91 - Account Analyst*



**Great experience!**

14/08/2018

I visit Kwik Kopy regularly and often experience great service and materials delivered in a timely manner.

*Ashly - Sales Coordinator*



**Extremely Quick & lovely customer service**

9/07/2018



I visited Kwik Kopy when I needed something urgently printed & they turned it around asap! I emailed & they responded within 5-10 minutes on the job!

*Lw22 - Sales Executive*



**No Problem Delivery**

9/07/2018

I called Kwik Kopy Market Street and asked them to print a short job for pick up same day - nothing was a problem for them and they even helped me by advising what stock and finish would be best. Great to work with them!

*Kwik Kopy Market Street Customer - Tender Specialist*



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**Wonderful service and jobs attended to promptly**

9/07/2018

We often use the copying services that Kwik Kopy provide and the staff are very helpful, the jobs are done in a very timely manner and we never have any issues with a job going wrong. Great quality and great customer service, our company will continue to use the services of Kwik Kopy.

*Json*



**Very prompt customer service and delivery process!**

28/03/2018

I interact with KWIK via email and I must say that the interaction is very friendly and very professional. I usually email them a few times in a week and find their delivery process to be very consistent and astute.

*Dev Tiwari - Marketing Coordinator*



**Very helpful team member**

28/03/2018

We have had multiple jobs done (all at short notice) with your Market Street store. Maria has managed most of these has been amazingly helpful, efficient and pleasant to deal with! She is an asset to your business and has great customer service skills.

*MGSydney - CEO*



**Wonderful finished product and service**

14/12/2017

Thank you for the wonderful service and the flyers looked fantastic!

*Champion*



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### **Lightening fast turnaround with a smile**

14/12/2017

We recently called the good folk at Market Street Kwik Kopy late in the afternoon to see if they could print some last minute booklets for a client presentation first thing the next morning. We weren't hopeful but to our delight, we were met with a response of "Yes! We can definitely arrange that!". A few hours later we received a call saying our job was ready for pickup that afternoon. What amazing service and such warm and friendly staff to boot. We've certainly got MS KK on our speed dial now!

*JessANZ - Executive Assistant*



### **Excellent service and products**

14/12/2017

I urgently needed printed copies of our Annual Report and the Kwik Kopy team were incredibly efficient, from sending through the quote to assisting with the print job. They also delivered the final product well in advance of the agreed time frame.

*Thuy - Development Manager*



### **Excellent service and turnaround**

30/10/2017

I give Kwik Kopy some very tricky jobs and always they are able to problem solve. The team is so very friendly and helpful.

*Marilyn - Managing Director*



### **Brilliant service**

25/09/2017

the business ought to be congratulated for the brilliant service and product the deliver!

*Savvas - Director*



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**Great service and advice**

25/08/2017

Every time I have printing to be done - and often it's someone's last minute rush - Maria and the team at Market St, Sydney always get me out of a jam with quality results and advice on best stock, printing process and price options. They also never drop a deadline, even when we are right up against it. AAA rating.

*Sharon S - Membership Manager*



**Quick turn around for several projects!**

21/07/2017

Thanks to the Kwik Kopy team for quick quotations and quick turn around time on several projects.

*KrisandraK - Transformation Partner*



**Great friendly professional people**

21/07/2017

The people we visit are great and we love how they can be flexible

*Seyon - Project Officer*



**Friendly, Efficient and High Quality Printing**

8/06/2017

The printing staff at Kwik Kopy Market Street are very friendly, helpful and efficient. They always greet customers with a great smile and offer them top notch service, including asking what customers want, and when they need it. They meet said time frames for printing and are very responsive to emails. When some printing occasionally goes wrong, they rectify the situation immediately and provided a reprint delivered within 2 hours. They are everything you ask for at a printer's - friendly staff, quick turnovers and high quality printing. They are highly recommended.

*DeniseDC - Planner*



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**Excellent, quick service!**

7/06/2017

I wasn't really sure how I wanted my brochure printed but the staff were patient, presenting me with different options, helping me select the most suitable. They also printed the same day sending me an email and phone call when it was completed. Very satisfied!

*Kavita*



**Fast service, friendly staff, great prices!**

31/03/2017

I have been dealing with Kwik Kopy Market St for a couple years now. They are always friendly and accommodating to our tight deadlines. They offer great advice and products and delivery. There was a time they printed 100 cards incorrectly and they acknowledged the error and ensured they would rectify it in the next few hours, free of charge of course. Location is superb as it is just across the road from my office.

*RachelAllianz - Event Coordinator*



**Survey Sampling International**

21/03/2017

We get business cards for our company and we are very happy with the service they are so reliable and extremely efficient. I would recommend these to anybody

*Jacko - Office Manager*



**Always so quick and great products**

21/02/2017

We use Kwik Kopy regularly and are always highly satisfied with the products and with the quick turnaround time and delivery. I would highly recommend them to anyone.

*KateB - EA To The CEO*



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**Friendly service and great products**

17/01/2017

Me and my colleagues use Kwik as our go to printer. They are always quick to respond and very easy to work with

*Ang2016 - Marketing And Comms Officer*



**Photo copying**

18/12/2016

We had urgent copying due our us relocating and the service was fantastic!

*Kwik Kopy Market Street Customer - Admin Manager*



**Kwik Kopy delivers quality**

8/12/2016

I sent yet another job to KK with a short turn-around time and yet again they got the job done on time, in budget and produced a great product. I can't rate the Market Street team highly enough.



*Sharon S - Membership Manager*



**Great Service and results!**

8/12/2016

I have visited Kwik as well as my colleagues many time this year with the staff always willing to cater and provide the results before deadlines! The staff are all very friendly and easy to work with.

*Ang2016 - Marketing & Comms Officer*



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**Great product**

18/11/2016

I am a regular client of Kwik Kopy and their customer service is also very good.

*Lina - Receptionist/Office Support*



**Superman service**

17/11/2016

No job is too difficult for KK Market Street. I request some pretty tight deadlines and not once have they been denied. My request today was ready within 1 hour, AMAZING! The team are always happy and calm, you wouldn't think you'd just walked off one of the busiest streets in Sydney. And last of all, communication couldn't be better. My emails are Often responded to within 10 minutes, as well as phone calls to confirm completion. Thank you!

*Meli - Referrer Engagement Coordinator*



**Very efficient and excellent service and product!**

8/11/2016

I had some urgent printing - the team were really quick to respond to my questions and the turn around was super fast. As always, a superior product and excellent service! Wing and his team are some of the nicest people you'll ever meet!

*Thuy*



**Excellent service and turnaround times**

19/10/2016

Recently I gave a print job to Kwik Kopy and I was very impressed with the service and turnaround times when I saw the job arrived on my desk much earlier than I was expecting (same day),

*Anu1964 - Business Development Officer*



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★★★★★ **Quick and reliable**

18/10/2016

Kwik Kopy provided a prompt service and they were very professional

*Mecha - Market Delivery Specialist*

★★★★★ **Easy and fast service.**

18/10/2016

I had something to get printed the next day. I was unsure if the print will come out edge to edge. Called Kwik Kopy, explained the issues I had with my document and they said that they would sort it out. And they sure did, it got printed on the same day.

*Jaz\_co - Business Analyst*

★★★★★ **Outstanding service and fast efficient service**

22/09/2016

Ordered printing to be done and the service was fast efficient and with outstanding customer service.

*Andrea - Membership Coordinator*

★★★★★ **Quick, Efficient & Reliable**

30/08/2016

We use Kwik Kopy Market St for a range of services... Most recently, they were able to copy & paginate some legal correspondence for us with lightening speed and accuracy.

*Robinski - Business Development Manager*



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**Great service – always**

18/08/2016

I use KK on Market Street exclusively. The reason is that they are friendly, knowledgeable and aren't trying to rip you off. If they can see a way to do something better, they speak up. If what you think you want isn't the most cost efficient way to do something, they speak up. I couldn't ask for more from Maria, Edwin, Wing, Chris & the team.

*Sharon S - Membership Manager*



**Very easy to deal with and always deliver**

18/08/2016

Maria at Kwik Kopy always provides me with excellent service, and is always willing to meet the very tight deadlines we put on her while not compromising the quality

*Lauren Collier - Events Manager*



**Excellent printing services and turn around time**

18/08/2016

We use Kwik Kopy regularly, great turn around time when there's a strict deadline, excellent quality and service.

*Matt - Head Of Brand Success*



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Contact us today to find out how  
we can help you.

[www.mktst.kwikkopy.com.au](http://www.mktst.kwikkopy.com.au)