



Corporate Design  
& Print Solutions

# Kwik Kopy Fitzroy

# Customer Testimonials

What our customers are saying about us...

# Introduction

At Kwik Kopy, our clients inspire us everyday to go above and beyond to find solutions that help them succeed in their business. From reliable business printing, poster and banner printing, creative graphic design or innovative online solutions, we can help you achieve your current and future business goals.

We regularly seek feedback from our customers and love to hear how we helped, and even where we could improve. These are some of the comments and reviews we received from customers over the last few years.

We have a long and thorough background in meeting the needs of Small to Medium businesses. For more information about our products or services and how we can help, talk to us today.



Corporate Design  
& Print Solutions

## Kwik Kopy Fitzroy



**Great team**

15/01/2020

Super friendly team. Thanks for always doing a stellar job!

*Kwik Kopy Fitzroy customer*



**Mostly positive, quick turn around on printing!**

15/01/2020

Overall decent experience. I had to physically come in to bring my files on USB drive, would have been good if there was some kind of upload service, or there is and it wasn't communicated properly? Person I spoke to was insistent that I should bring it in on USB. Also some issue with the file that needed altering and would cost me more but after reaching out for an explanation I still wasn't really sure what the issue was, wasn't communicated that well. But the print time was super quick and the staff at the store we're friendly.

*Davidh*



**Lovely service**

14/12/2019

Always reliable, quick and super friendly! Also very fair prices and I love the free fantales

*Molly*



**Excellent service , Friendly, Professional**

11/11/2019



I approached Kwik Kopy Fitzroy and enquire about signs, logo and stationery printing. Met Manny and his team. To my surprise I got the advised straight away and get quotes. I was given a very reasonable quotes and accepted their offer. What a fantastic job Manny and his team did. Job completed within the time frame.

*Raymond - Chief Financial Officer*



**great Service & Product**

13/11/2019

I visited Kwik Kopy Fitzroy on 8/10/2019 to reskin a Sponsor Banner. In the old banner, I needed the wording to be changed and add a new sponsor logo and remove a few of them. we had our biggest event on Friday Morning (11/10/19) and it was urgent, and I needed to pick up the banner as soon as possible. I contacted Kwik Kopy through email and they responded to me quickly. Then they sent me the edited banner to double-check. I took our old Sponsors banner to KwikKopy to enable them to reskin it. Staff was very friendly. I told them that the banner was urgent, and I need to pick it up as soon as possible. they told me not to worry and they will contact me soon as possible to pick it up. Kwik Kopy service was so good. They handed me the banner on the next day morning. (Great Relief ) The quality of the banner was so good. Price was reasonable too. The staff was very friendly.

*Porshy - Executive Assitant*



**Great Service**

8/10/2019

Manny and his team over deliver all the time. Quick responses with quotes and more importantly print time. We are very happy with the service and will continue to use Kwikkopy Fitzroy for all our printing needs

*GeorgieO - Director*



**Good, friendly great customer service.**

17/09/2019

Good and efficient customer service; I work for a large public hospital in Adelaide.

*Sebina - Secretary*



**Excellent service and top quality work**

10/09/2019

Needed some urgent samples for the overseas market - not only did they exceed expectation but the turn around was exceptionally quick and great customer service! Will be using these guys going forward

*Kwik Kopy Fitzroy customer - Founder*



**Great service and products**

19/08/2019

we had new business cards printed recently and the quality was outstanding, will definitely b going back

*Frank at Mint - Design Director*



Corporate Design  
Et Print Solutions



**Great service and quality**

10/07/2019

Kwik Kopy Fitzroy are fantastic. Always helpful and nothing is too hard.

*Telstra - Director*



**Always helpful**

15/08/2019

Whatever request I have they always respond quickly and professionally and followup to make sure that I am satisfied with the results.

*Office2019 - Office Administrator*



**Excellent and prompt service**

10/07/2019

We required business cards for a recently promoted staff member. Adrian was prompt in his replies and actions, we received the cards promptly and our team staff member was very pleased.

*Chris N*



**Outstanding service!**

10/07/2019

We have ordered business brochures and stationery from Kwik Kopy on several occasions now, and every time the service and products have been absolutely phenomenal. Super quick turnaround, great customer service, and competitive pricing. The team was particularly helpful with suggestions to assist us with type of paper and format, which is always appreciated! Can't recommend Kwik Kopy enough! We won't go anywhere else for our business printing jobs.

*Marta - Marketing Manager*



**fast and fantastic**

12/06/2019

i ordered some business cards the service was fast and reasonably priced, they made as many changes as i requested with a smile on their face overall amazing and fast service

*Georges Coaches - Owner*



**Great service, quick turnaround time, quality prod**

14/05/2019

We had our event banners and business cards done a month ago and very happy with the results

*Tiffanyt - Administrative Assistant*



Corporate Design  
& Print Solutions



**great work at a great price**

13/05/2019

People were great to deal with and the product was great as well

*Louis Fanourakis - Director*



**Polite and prompt service**

13/02/2019

They were very friendly and efficient in processing my order of laminated cards. Thanks

*Frederickst - Training Coordinator*



**Great service & great product**

13/02/2019



Thanks to the team at Kwik Kopy Fitzroy for their fantastic customer service, great rates and prompt production and delivery. Couldn't fault them!

*Kwik Kopy Fitzroy customer*



**Amazing service and great value**

16/01/2019

Every time I visit the guys ,it's always for a urgent job !!!They have never let me down thanks kk

*Kosi*



**Service is amazing**

12/11/2018

Great professional service and product! Happy to do business with Kwik Kopy

*La Central - Owner*





Corporate Design  
& Print Solutions



**Excellent Service with ordering custom stickers**

12/11/2018

The team at Kwik Kopy in Fitzroy are outstanding when it comes to enquiring about custom stickers for our business. They all were pleasant to speak with over the phone and by email, and delivered the custom sized/printed stickers much earlier than expected.

*PrecinctBM - Building Manager*



**RANZCOG printing**

10/09/2018

Booklets and pamphlets, KK products, service and communication is so outstanding that we have moved to them for all our printing needs.

*Jacqueline - Senior Women'S Health Coordinator*



**Top Notch Service**

10/09/2018

Provide great service every time , efficient and accurate

*JTKingdom*



**Very Excellent Service**

15/08/2018

I have visited at least 3 times Kwik Copy staff are so . Friendly and so helpful. Jobs I requested are done on time . Very good quality of work

*Raymond - Manager , Business Services*



**Excellent efficient service**

14/08/2018

I have used Kwik Kopy on a number of occasions, every time they have been helpful, efficient and accurate

*Carolynm - Manager*



**Very prompt and efficient service, great experience**

12/07/2018

All it took was one phone call and an email and my printing was done within the hour. Fantastic customer experience, I wouldn't go anywhere else.

*Telstra - Director*



**Thumbs up!**

9/07/2018

Always helpful with a smile. Jobs attended to promptly.

*Office - Administrator*



**Great services, prompt turn around**

9/07/2018

I frequently visit Kwik Kopy and am always impressed with the service I receive.

*Maryana - Office Manager*



**Great Service**

29/03/2018

Whenever plan printing is required they deliver exceptional service - as sometimes we have short turn around time frames.

*Roys - State Manager*



**Great service and quality product**

28/03/2018

Have dealt with Kwik Kopy Collingwood on several occasions and have been extremely pleased with the service and finished product

*Sklare - Director*





Corporate Design  
& Print Solutions



**Timely, responsive and good end product**

14/12/2017

Did a very quick turnaround on some Christmas cards we wanted made up. Patient with our to-ing and fro-ing and end product looked great.

*Hana - Senior Philanthropy Manager*



**Amazing service and products**

14/12/2017

I got some new business cards made up designed and printed everyone was amazing it was such a quick process and happy to help even after I change my mind 1000 times on the design they werestill happy to help with a smile of their face

*Galatia - Operations Manager*



**recommended**

14/12/2017

great quality and speedy service, helpful staff...

*Kwik Kopy Fitzroy customer*



**Kwik Kopy delivers again**

30/10/2017

Once again our local Kwik Kopy lives up to its name and delivers the goods quickly with no fuss - they have my future business now

*Kwik Kopy Fitzroy customer - Administrator*



**Amazing service and quality product**

30/10/2017

I speak to Trevor at least once a month and he is always kindly professional and ensures that my experience is as good as possible.

*Ellis*



**incredible customer service**

23/10/2017

I'm a graphic Designer for Munro Footwear group and we love dealing with Manny and his team. I had to get a presentation printed for the CEOs to do a pitch in UAE and I was rushing a little bit and didn't think of the finishing of it and got Manny to help me and he was incredible, his vision for what I had to create turned out amazing, and he turned it around in a day! That's just an example of the great service they provide us with :)

*Bonniermac - Graphic Designer*



**Great service**

21/10/2017

The guys at KwikKopy in Fitzroy are so great and always very helpful. Sofia is just fantastic at making sure my prints come out perfect and Manny is there always with a smile on his face. Great bunch of guys.

*Jimmy Panda - Director*



**Great Service**

25/08/2017

We had a small job and Trevor Dyson was most helpful in organising everything for us

*Kwik Kopy Fitzroy customer - Finance Officer*



**Personalised service**

31/07/2017

I telephoned Kwik Kopy who were helpful and professional. There were followup meetings and the work I wanted was completed on time and delivered to our office premises.

*The knower - Secretary*



**good service**

25/07/2017

I deal with Kwik Kopy via phone or email as we are in Tullamarine. It took us a while to get the service up and running as we previously dealt with the local KK for a long while. It has gone through some teething problems but am quite happy with the service now.

*Michaelg55 - Administration/Reception/Service*



Corporate Design  
& Print Solutions



### **Customer Service at its best**

21/07/2017

Loved it, from start to finish. Dealt with Manny who was very proactive to accommodate our urgent request of Mail merge to post of 2000+ letters. He went through few revisions and quality check to ensure it was of the best quality. Will use them again and are highly recommended.

*Pranay*



### **Genuine service**

21/07/2017

I needed a job done in less than 3 hours and KK were able to do it with little notice. They ordered me an uber to take the printing back to my office as it was too heavy to carry. Great people. Great printing.

*Lucille - Marketing Coordinator*



### **Lovely service with a very quick turnaround!**

8/06/2017

The staff are all lovely, the quality of work was fantastic as was the turn around time!

*Tash K - Director*



### **Prompt service**

8/06/2017

Service is quick, product as requested and staff very helpful

*Office - Administrator*



### **Excellent, friendly service**

7/06/2017

The products ordered were delivered (sometimes by hand!) in a timely manner and always exactly as wanted. The staff always make an effort to communicate if unsure to make sure the product is exactly as ordered.

*Amy O - EA To CFO*



Corporate Design  
& Print Solutions



**awesome service!**

7/06/2017

we have been dealing with Kwik Kopy for years! my saying is if its not broken why fix it!!

*Michaelg55 - Administration/Reception/Service*



**Great service**

7/06/2017

I have use kwik kopy for several tasks and the results were beyond my expectation every time

*Telstra NBN campaign - Director*



**Great service, limited turn around time**

7/06/2017

Quality was exceptional, service was efficient and reliable. We had at times tight turn around times an they were met with ease. Customer service was attentive and friendly.

*Barker\_00 - Sales & Customer Service Co-Ord*



**Prints - School Plans**

21/04/2017

I arranged for a quote for Copies of our School Plans and the prompt service was exceptional. The whole process of arranging the plans was of excellent standard Sarah was a pleasure to deal with and I would highly recommend Kwik Kopy

*Tania - Senior School Receptionist*



**friendly service and helpfull. Great in overall**

24/03/2017

I order so many fro Trevor Kwikkopy.He is very friendly and reliable in providing the best service for my order.And I'm planning on being KwikKopy customer forever.

*Okvan - Administrator Officer*



Corporate Design  
& Print Solutions



### **Amazing service all the time!**

21/03/2017

I usually deal with Andrew, and he is the absolute best. He will always double check that everything is correct with the artwork, he is always so understanding and since we're just over the road, he offers to come over and show me samples if we're discussing finishes or paper stock, plus he hand delivers everything! He is brilliant to deal with, I have had different sorts of orders, posters, notepads, envelopes, cards, and they always look amazing. I never fear what the print job will look like because I really trust The people at Kwikopy Fitzroy. I know I'm in good hands! They're a wonderful team, and I look forward to the amazing products and services they will provide for me and my team in the future.

*Bonniermac - Marketing Administrator*



### **Great Service that ensures quality**

21/02/2017

I have used Kwik Kopy for work and personal jobs and if ever there was a printing error, Kwik Kopy made sure to rectify the situation in record time with perfect results.

*AudreyS - Communications And Development Mana*



### **Fantastic and professional Service**

18/12/2016

I've been working with the Kwik Kopy for about 6 months now and all I have had is fantastic service. Trevor is always a pleasure to work with and I enjoy doing business with him on a regular basis.

*AlanaC - Communications Coordinator*



### **Manny - Collingwood branch**

18/12/2016

We placed a repeat order and Manny was great! Not only the service is very prompt, Manny is very helpful & follow through our order until it is ready for pick up. Thank you Manny & the Collingwood team. We received our stamp in time, just before our director trip to the US.

*Martono - Finance Controller*



### **Supply of posters for training workshop**

13/12/2016

Ordered large size posters for a training day, posters were completed to a high standard and printed on the recommended paper for our purpose

*Posterman - Project Manager*



**fast and reliable**

8/12/2016

Had 500 flyers printed at kwik kopy fitzroy recently – competitive quote, fast turnaround, friendly and responsive customer service. Very happy.

*HTAVpubs*



**Service**

8/12/2016

Every time we need something urgent KWIK COPY always comes through

*Kwik Kopy Fitzroy customer – Airport Coordinator*



**Excellent personalised service**

8/12/2016



I have always received friendly, efficient and professional service from Kwik Kopy. I can always count on them to provide me with excellent advice and to help with any projects I have no matter how big or small they are!

*Frankie – Graphic Designer*



**Good service and convenient!**

8/12/2016

We've always used Kwik Kopy Fitzroy for our day-to-day printing needs such as flyers, posters etc. They are really easy to deal with and get things done within my required timeframe. Keep up the good work!

*Carrie – Office Manager*



**Fast and quality service**

8/12/2016

2 day turn around on large qty order. Would recommend Kwik Kopy Fitzroy/Collingwood

*Franw – Marketing Team Leader*





Corporate Design  
& Print Solutions



### **Great Service Always**

23/08/2016

We use Kwik Kopy in Brisbane for our plan printing and since setting up an office in Fitzroy we contacted Kwik Kopy Fitzroy to carry out our plan printing. They provide a great service sometimes at short notice and will always try to meet our requests if possible.

*Roys - State Manager*



### **Great quality and speed**

18/08/2016

Always very helpful staff, great quality product and always delivered quicker than I anticipate. I can always count on Kwik Kopy to deliver.

*Frankie - Admissions Manager/Graphic Designer*



### **Happy customer**

18/08/2016

Needed a job printed urgently. I received quick service with a smile.

*Kwik Kopy Fitzroy customer - Administrator*



### **Did the job - no fuss.**

18/08/2016

Used Kwik Kopy to fix-up some graphic files for printing with a template - no fuss, made changes as requested, with no fuss.

*PabloSantana - Quality Manager*



### **Great quality and fantastic customer service**

21/03/2016

I use Kwik Kopy Fitzroy regularly and always receive fantastic high end product. Their customer service is amazing. They are extremely efficient and always have a fast turn around time.

*Tegan - Graphic Designer*



### **Great Service & Results ...**

21/03/2016

An uncomplicated, efficient and professional service ... all sorted through email. Very happy with the end product and the price.

*Jason*



Corporate Design  
& Print Solutions

Contact us today to find out how  
we can help you.

[www.fitzroy.kwikkopy.com.au](http://www.fitzroy.kwikkopy.com.au)