

**"SCRATCH AND WIN" PROMOTION  
TERMS AND CONDITIONS**

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. The promoter is Kwik Kopy Australia Pty Limited (ABN 27 002 218 822) of Level 9, 50 Berry Street, North Sydney NSW 2060, telephone (02) 9967 5500 ("Promoter").
3. Entry is only open to Australian residents aged 18 years or over.
4. Employees (and their immediate families) of the Promoter, Kwik Kopy centres, and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1<sup>st</sup> cousin.
5. Promotion commences on 20/02/2017 and ends at close of business on 06/04/2017, or when stocks of instant win scratch cards ("Scratch Cards") have been exhausted, whichever is first to occur ("Promotional Period"). A total of 27,715 Scratch Cards will be available.
6. To receive a Scratch Card, individuals must spend \$250 (incl. GST) or more in a single transaction at any Kwik Kopy centre in Australia during the Promotional Period ("Qualifying Transaction"). Individuals will receive one (1) Scratch Card for every \$250 (incl. GST) increment spent in the Qualifying Transaction, up to a maximum of five (5) Scratch Cards per Qualifying Transaction. For example, individuals that spend between \$500.00-\$749.99 (incl. GST) in the Qualifying Transaction will receive two (2) Scratch Cards, individuals that spend between \$750.00-\$999.99 (incl. GST) in the Qualifying Transaction will receive three (3) Scratch Cards, and individuals that spend \$1,250.00 (incl. GST) or more in the Qualifying Transaction will receive five (5) Scratch Cards.
7. Individuals must then scratch the instant win scratch panel on the Scratch Card to reveal whether or not they have won an Instant Prize (defined below). If the Scratch Card revealed an Instant Prize, individuals will win that Instant Prize. If the Scratch Card did not reveal an Instant Prize, individuals will not win an Instant Prize, but will be eligible to enter the Second Chance Draw (defined below). All Scratch Cards (regardless of whether or not they contain an Instant Prize) will include a unique code ("Unique Code") under the scratch panel.
8. To claim their Instant Prize (for individuals that won an Instant Prize) or enter the Second Chance Draw (for individuals that did not win an Instant Prize), individuals must visit [kwikkopy.com.au/win](http://kwikkopy.com.au/win), follow the prompts to complete the online form with all of the requested details (including their full name, telephone number, email address, mailing address, the name of the company at which they are employed (if applicable), the Kwik Kopy centre at which they made the Qualifying Transaction, their full invoice number for the Qualifying Transaction, and the Unique Code), and submit the fully completed form so it is received by 11:59pm AEST on 20/04/2017. For the sake of clarity, Instant Prize winners will not be entered into the Second Chance Draw, but all individuals will be entered into the unclaimed prize draw (if required).
9. The following instant prizes are available to be won in this promotion (each an "Instant Prize"):
  - 1 x \$12,000 Keith Prowse Travel Voucher;
  - 1 x \$3,000 cash prize, awarded in the form of a cheque made payable in the winner's name;
  - 6 x Kobo Aura eReader, valued at \$189;
  - 5 X GoPro HERO5 4k Action Camera, valued at \$548;
  - 20 x FitBit Alta Fitness Watch, valued at \$197;
  - 20 x Apple iPod Shuffle, valued at \$75;
  - 50 x Gold Class Double-Pass Vouchers (valid at Event Cinemas, Village Cinemas and Birch, Carroll and Coyle Cinemas), valued at \$82;
  - 250 x Kwik Kopy branded travel adaptor, valued at \$6.50; and
  - 250 x Kwik Kopy branded luggage scale, valued at \$7.30.
10. Instant Prize winners' names will be published online at [kwikkopy.com.au](http://kwikkopy.com.au) from 27/04/2017.

11. Incomplete or indecipherable entries will be deemed invalid.
12. Multiple entries permitted, subject to the following: (a) only (1) Scratch Card permitted per \$250 (incl. GST) increment spent in the Qualifying Transaction; (b) a maximum of five (5) Scratch Cards permitted per Qualifying Transaction; (c) each entry must be submitted separately and in accordance with entry requirements; (d) only one (1) entry into the Second Chance Draw permitted per non-winning Scratch Card; (e) only one (1) Unique Code per Second Chance Draw entry/Instant Prize claim is permitted; (f) the same Unique Code cannot be used more than once; and (g) unrecognised codes will be deemed invalid.
13. Entrants must retain their purchase receipt(s) (either the original or a copy of) and original Scratch Cards (clearly showing the Unique Code) for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the Kwik Kopy centre of purchase, the amount spent in that transaction, and that the purchase was made during the Promotional Period but prior to entry.
14. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
15. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
16. The second chance draw will take place at Anisimoff Legal, 5/210 Central Coast Hwy, Erina NSW 2250 on 24/04/2017 at 12:00pm AEDST ("**Second Chance Draw**"). The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn.
17. The first valid entry drawn in the Second Chance Draw will win a \$2,000 Keith Prowse Travel Voucher ("**Draw Prize**").
18. The Draw Prize winner will be notified by email and telephone within two (2) business days of the Second Chance Draw, and their name will be published online at [kwikkopy.com.au](http://kwikkopy.com.au) from 01/05/2017.
19. The Promoter's decision is final and no correspondence will be entered into.
20. Any ancillary costs associated with redeeming a voucher/pass are not included. Any unused balance of a voucher/pass will not be awarded as cash. Redemption of the voucher/pass is subject to any terms and conditions of the issuer including those specified on the voucher/pass.
21. 'iPod' is a trademark of Apple Inc. Apple Inc. is not a participant in or sponsor of this promotion.
22. Subject to the unclaimed prize draw clause, if for any reason a winner does not take/redeem a prize at/by the time stipulated by the Promoter, then the prize will be forfeited.
23. If any prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
24. Total prize pool value is \$33,864.
25. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.

26. A draw for any unclaimed prizes (i.e. Instant Prize/s and/or the Draw Prize) valued at over \$50 may take place on 24/07/2017 at Anisimoff Legal, 5/210 Central Coast Hwy, Erina NSW 2250 at 12:00pm AEST, subject to any directions from a regulatory authority. Winners, if any, will be notified by email and telephone within two (2) business days of the unclaimed prize draw and their names will be published online at [kwikkopy.com.au](http://kwikkopy.com.au) from 31/07/2017.
27. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
28. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
29. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
30. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
31. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Unless otherwise due to fraud or ineligibility under these Terms and Conditions, all Instant Prize claims in excess of the advertised prize pool will be honoured. Any Instant Prizes valued over \$50 that are part of the advertised total prize pool will be awarded in the unclaimed prize draw.
32. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
33. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking/use of a prize.
34. As a condition of accepting a prize, each winner may be required to sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
35. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <http://www.kwikkopy.com.au/privacy>. In addition to any use that may be outlined in the

Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose entrant's personal information to any entity outside of Australia.

**NSW Permit No. LTPS/16/10252 ACT Permit No. TP16/02495 SA Permit No. T16/2279**